



## Apply here

### Start date

September-October 2017

### Duration

6 months

### Languages

Good spoken and written English levels are required (B2 onwards)

### Location

Bristol, England

Bristol is the largest city in the South West of England sitting on the Bristol Channel. It has a reputation for its uniquely urban cultural mix, with thriving creative, legal and financial economies. Bristol also has a wide sporting offering, a lively nightlife, bars and restaurants aplenty, music diversity and a maritime history.

### Are you eligible?

Are you a registered student?

Or

Are you eligible to participate in the Erasmus+ programme?

### Benefits

See website for details of all ESPA benefits. For all internships over 6 months, additional benefits will be paid. Details available at interview.

## Role

This is a fantastic internship opportunity in Project Management to deliver real change to service delivery.

The successful candidate will be working under the supervision of the Service Delivery Director to research, plan and execute innovative data collection and analysis projects.

The host company is an award-winning research agency specialising in consumer behaviour insights, focusing on innovative ways of understanding consumers for multinational banks and insurance companies.

By improving data collection processes, the successful candidate will directly assist their financial institution clients in understanding consumer behaviour better and they will benefit from substantial operational savings.

## Tasks

- Collaborate with sales and project management teams in defining data collection and analysis requirements
- Execute processes using company tools to deliver projects for clients
- Strong focus on reviewing and documenting existing processes, specifying any changes required to provide improvement and working with development and project management teams to deliver changes through to completion
- Support clients by email, phone and in person, to deliver completed project
- Other general tasks as may be required by the company from time to time

## Desired Skills

- Strong analytical skills
- Good presentation skills
- Experience of SQL, Data Analytics, Visualisation or Process Improvement tools/techniques an advantage but not required

## The Host Company

This research agency specialises in the Insurance and Banking sectors. They have over 12 years of experience of offering organisations a clear understanding of their consumers.

This company is a total disrupter in its market with an innovative combination of panel capabilities and price collection in-house.

Notably they have been voted one of the UK's best companies to work for in 2015 and 2016.

Their expertise is so well recognised that their pricing insight and data is used by the Office of National Statistics (ONS) for the Retail Price Index and the Financial Conduct Authority (FCA) for monitoring the insurance market.