

Wayfair Operations Internship

Do you want to join the fastest growing start up within Wayfair? If yes, then Wayfair could be the right fit for you. Our CastleGate team (an entrepreneurial new business within Wayfair) and our Operations/Logistics department are revolutionizing supply chain logistics and the order fulfillment process across Wayfair's catalog of home goods. In this role as an intern, you will support rapid business growth by working creatively through operational challenges and cooperating across various teams to find solutions to the suppliers' issues to ensure smooth onboarding and inbound processes flow. In addition to core responsibilities, interns will also get exposure to several key departments within Wayfair and will learn more about Warehouse Operations, Category Management, and Merchandising while partnering with these teams to support top our top suppliers.

We offer you exciting puzzles to wrap your head around, a friendly and engaging team from which you can learn plenty, (and who will want to learn from you) and an exciting atmosphere in a group where business success really depends on your contribution!

The Operations Intern will be responsible for:

- Responding to operational issues to ensure proper resolution, and escalate as necessary
- Recognizing, documenting, and alerting supervisors and peers of trends in supplier inquiries and challenges
- Effectively communicating with suppliers to provide an excellent supplier experience and delivering on our promise
- Working collaboratively across operations, sales, account management and warehouse teams to streamline and standardize processes
- Formatting and overlooking the internal instructions and keeping them up to date
- General support for the growth of the fulfillment services business

Skills & Experience:

- Tenacity to develop ideas independently and thrive in a fast-paced start-up environment;
- Strong communication skills and readiness to build relationships both with internal and external parties ;
- Identifies with the Logistics' world and is interested in the field;
- Ideally, some work experience or educational background in Supply Chain/ Logistics/ Transportation/ Operations, but not a requirement;
- Self-reliant and ability to motivate others;
- Problem solving mindset;
- High attention to detail and proven ability to manage multiple competing priorities simultaneously;
- Familiarity with MS Office tools;
- Fluent in English;
- German language is a plus!